

## GREAT HARVEST JOB DESCRIPTIONS:

What do you want to do at Great Harvest Bread Company? We have two main types of jobs:

**PRODUCTION** (they make our products) and **CUSTOMER SERVICE** (they sell them). Job experience in any one area, while helpful, is not required. More important to us at Great Harvest Midlothian is an enthusiasm for our products and an excitement to help our customers. It is important to realize that we function as a team, and although you may have one title, we prefer to cross-train employees so you can jump in and help wherever needed.

**There are a few things that are expected of each and every employee:**

- Greeting Customers
- Cleaning!
- Moving Fast!
- Positive Attitude
- Integrity

### PRODUCTION POSITIONS

· **Bread production** - Baking phenomenal bread is what our business is all about. Can you hit the ground running at 3:30am, do easy math calculations before dawn, follow directions, stay focused and work quickly and efficiently? Are you deadline and detail oriented? Bread making combines art and science, and you must be able to master both. Not for the faint-hearted, but oh-so-rewarding!

· **Goodies production** - Our goodies production people love to bake, and take pride in their scones, muffins, cinnamon rolls and cookies. Can you hit the ground running at 4:00 a.m.? Work quickly and efficiently, multi-task, clean up after yourself, and plan ahead? Then consider putting a smile on our customers' faces by baking our phenomenal goodies.

· **Baker (proofer/oven operator)** - It sounds simple: you wait until the bread rises, get it into the oven, and take it out when it's done. Ah, but when you're operating a 40-pan oven, juggling five or six types of breads, not so simple. Are you up for the challenge? This position may also involve kneading and production preparation. This position usually starts at 7:00 a.m.

· **Made to Order Production** - Our menu will start with an impressive line of hot and cold sandwiches, pizzas, and salads. You're the one who puts it all together. You'll slice fresh deli meats and cheeses, prepare fresh vegetables, and follow recipes to create delicious, made from scratch sauces and spreads. When the lunch crowd hits, you'll create fabulous sandwiches, made to order. You must be able to keep your cool under pressure, work quickly without sacrificing quality, and follow health department guidelines and procedures.

### CUSTOMER SERVICE POSITIONS

· **Front counter/Barista** - Our customers can buy bread, goodies, coffee, and sandwiches just about anywhere. What entices them into Great Harvest Bread Company (besides phenomenal products)? You! The folks behind our front counter set our store apart from all others. Can you put a smile on your face even when you don't feel like it? Can you keep your cool under pressure, accept criticism graciously, and create a WOW experience for every customer that walks into our store? Are you naturally friendly and helpful? And are you willing to jump in and help where needed? Product knowledge and the ability to educate and sell to our customers is important.

Thanks for applying at Great Harvest in Midlothian!